Ref	PL/002
Version	1

MJ REES
Chartered land surveyors

Quality Policy

M J Rees and Co. Ltd. aims to provide defect free goods and services to its customers on time and within budget.

Management is committed to:

- Develop and improve the Quality System
- Continually improve the effectiveness of the Quality System
- The enhancement of customer satisfaction.

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout M J Rees and Co. Ltd. the importance of meeting customer needs and legal requirements
- Establish the Quality Policy and its objectives
- Ensure that the management review meetings sets and reviews the quality objectives, and reports on the Internal audit result as a means of monitoring and measuring the process and the effectiveness of the Quality System
- Work with suppliers, customers, and other interested parties to establish and maintain the highest quality standards
- Ensure the availability of resources
- Maintain external quality-related certifications, where these are held

M J Rees and Co. Ltd. complies with all UK and EU legislation and regulations specifically to its business activities.

This policy will be reviewed annually, as a minimum.

Dated 04/01/22

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THE SURVEY ASSOCIATION FULL MEMBER
RICS
Achilles UVDB AUDITED
ACM REGISTERED ISO 9001:2015 UKAS MANAGEMENT SYSTEMS 0245
ACM REGISTERED ISO 14001:2015 UKAS MANAGEMENT SYSTEMS 0245
ACM REGISTERED ISO 45001:2018 UKAS MANAGEMENT SYSTEMS 0245